



## Code of practice on the efficient use of gas

At Go Power, in addition to helping you save money on your gas supply through more competitive rates we also encourage you to save money through helping you reduce the gas used in your home. Please see below some of the tips we think will help to reduce your gas consumption and to help your home become more energy efficient.

### Did you know?

Natural gas is the cleanest and most environmentally friendly fossil fuel. Using natural gas significantly decreases carbon dioxide levels in the atmosphere.

Reducing Natural Gas consumption in your home to avoid heat escaping from your home follow these tips:

- Try to control the room temperature by using Thermostatic Radiator Valves instead of opening windows or door to let the heat escape. Remember that you could save up to 10% off your heating bill if you reduce the indoor temperature by 1°C. Consider installing double glazing windows and draught-proofing doors. This can save you money and makes your house more comfortable.
- Seal up any drafts in doors and windows using drafts excluders etc. For small drafts use stick on draft excluding tape, available from most DIY stores.
- Place heat reflectors behind radiators which are attached to outside walls, this reduces the amount of heat lost to the outside, especially on older houses without so much insulation.
- Draw the curtains at night to keep the heat in (especially if you do not have double glazing).
- If you are not using your fireplace, block up the chimney as a lot of energy is lost up the chimney flume.
- Using a shower instead of a bath uses far less energy.
- Avoid paying too much for hot water by making sure your water storage tank's insulating jacket is at least 75mm (three inches) thick and meets all relevant British Standards. If you have a thin jacket on your tank, add a second jacket over it. Please also remember that taking a shower is normally cheaper than having a bath.
- Only switch on your central heating when needed and refrain from heating up rooms which you do not use. If you have a heating timer set it to go off before you leave home.

### Service your boiler

A faulty boiler wastes energy. Service it at least once a year by a Gas Safe Registered engineer to make sure your boiler works appropriately. Fitting a new A-rated high efficiency condensing boiler can make a huge difference to your heating bills over time.

### Require more information?

All these tips can be found in our website [www.gopower.energy](http://www.gopower.energy). If you need personal advice please contact Go Power on: **028 8676 0600** or at [support@gopower.energy](mailto:support@gopower.energy). One of our customer service representatives will be able to provide you with information.



### **Energy Saving Trust**

The Energy Saving Trust is an independent body, who provide information on how to save on your natural gas bill. For further information you can call them on **0300 123 1234** or visit their website on [www.energysavingtrust.org.uk](http://www.energysavingtrust.org.uk).

### **NI Energy Advice Line service**

The NI Energy Advice Line service offers free comprehensive advice and support on how to save energy in the home and on assistance available. For further information you can call **NIHE - NI Energy Advice Line** on: **0800 111 44 55** or visit their website [www.nihe.gov.uk/Community/NI-Energy-Advice](http://www.nihe.gov.uk/Community/NI-Energy-Advice)

If you require the Code of Practice on the 'Efficient Use of Gas' in alternative format a copy is available upon request. We will endeavour to accommodate customers with reasonable requests for an alternative format.